



TYPES OF NOTIFICATIONS

Water Main Break or Service Interruptions: These alerts cover water main breaks or any other work that requires a water main shutdown that stops water service. Additional alerts cover major traffic disruptions caused by a water main break and/or the potential for damage to vehicles due to sunken roadways or icy conditions.

Sanitary Sewer Overflows (SSOs): These alerts cover collection system failures, spills or discharges INTO the collection system, or wastewater treatment plant releases. The specific situations you will be alerted about include: Overflowing manholes, broken sewer mains, sewage running into waterways or populated areas, force main sewer breaks and overflows caused by malfunctioning sewage pumping stations.

WSSC-Related Traffic Disruptions: These alerts cover county and state road closures caused by WSSC-related work. Alerts will inform customers if access to schools, Metro stations or other areas of particular public interest or need is impacted.

Spills into Sewer System: These alerts cover flammable or toxic spills into our system. Customers will be informed to tune into local media and visit WSSC's Web site for complete information.

WSSC-Related Community Meetings: These alerts cover community meetings either hosted by WSSC or where WSSC is a major participant. Typically meetings cover major construction or water main replacement projects.

WSSC Public Hearings: These alerts cover WSSC public hearings held each year concerning its capital and operating budget and capital improvement program budget proposals.